

Program B: Patient Care

Program Authorization: R.S. 36:501, 504

Program Description

The mission of the Patient Care Program is to provide a comprehensive, integrated, continuum of diagnostic/evaluation, treatment, and support services addressing the unique and changing mental health needs of adults, adolescents, children, and families within the area, enabling them to function in their communities at their best possible level and quality of life, and promoting their recovery from their mental disorder. The goal of the Patient Care Program is to provide a comprehensive, integrated, continuum of mental health services for adults with serious mental illness and children/adolescents with serious emotional/behavioral disturbance area-wide, including a full array of emergency care services, community treatment and supports, and specialized inpatient services, integrated within the statewide system of care. Area A –Southeast Louisiana Hospital includes three major components organized into an integrated system of care: Emergency Services, Community Treatment and Supports, and Specialized Inpatient Services.

Emergency Services provide a rapid evaluation and treatment response to persons in need of acute psychiatric care and include Crisis Responses Services and Seasonal Disaster Responses services. Crisis Response Services are an integrated array of services including: Regional Acute Psychiatric Inpatient Units; 24-hour Crisis Telephone Lines; 24-hour Face-to-Face Evaluation; Mobile/In-Home Crisis Teams; and Crisis Respite services, although all of these components may not be present in each region within the Service Area. The Regional Acute Psychiatric Units are short-stay (less than 14 days) inpatient programs providing rapid crisis response and stabilization to persons in need of an inpatient level-of-care (i.e., suicidal, homicidal, gravely disabled) and are a major component of the emergency services within the Area. Persons in need of further intensive inpatient services are referred to the State Psychiatric Hospital Program; otherwise they are seen for continued outpatient care in Community Mental Health Centers (see below). The regional acute units operating for this area are listed under Agency Description. Crisis Lines and Face-to-Face Evaluation provide crisis assessment, information and referral, and counseling to persons in need 24 hours a day and 7 days a week, and provide coordination for continued care. Mobile/In-Home Crisis Teams and Crisis Respite provide crisis intervention, supports, and stabilization in natural settings, such as person's homes, for those emergency situations not requiring a hospital level-of-care. The Seasonal Disaster Services provide an emergency response to natural or man-made disasters, such as hurricanes, floods, tornadoes, chemical disasters, and acts of terrorism. OMH is the lead agency for coordinating the mental health response to presidential-declared disasters, including application for and utilization of federal emergency funding.

Community Treatment and Supports include: Community Mental Health Centers (CMHC); Regional Pharmacies; Psychosocial Rehabilitation/Day Programs; Residential Programs; Community and Family Support; and other non-traditional contracted community treatment and support services, such as case management, supported employment, supported housing, and consumer care emergency resources. CMHCs are state licensed programs offering an array of community-based services including screening and assessment, psychiatric evaluation, emergency care, psychotherapy (individual, family, group), medication administration and casework services, and specialized services for children/youth, elderly, and forensic populations in need of outpatient services. The CMHC is the focus of coordination and integration of all community-based care for the person served within the Region/Area. There are several CMHCs in each region within the Area, with a large regional center at the hub, and these centers are listed under Agency Description. Regional Pharmacies provide psychotropic medication for all non-Medicaid persons served in each of the clinics within the Area. Psychosocial Rehabilitation/Day Programs provide persons with opportunities for learning new

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community and adaptive living skills, including work skills, and for developing networks of natural and peer supports, learning self-help community activities, and establishing supportive social relations and recreational skills. In addition, the Day Programs provide a secure, structured program where individuals experiencing serious disruption in their routine adaptive living behaviors due to their illness can receive daily treatment and support near their homes and outside of a hospital setting. Residential Programs provide community-based living opportunities for those persons needing this type of structure and support. Residential programs include traditional Group Homes, as well as more contemporary supported living options, such as supervised apartments. Community and Family Support (Act 378 of 1989) programs are designed to assist individuals in their own home and with their families and to further prevent out-of-home placement utilizing a wide range of supports including respite care, assistance with medical and dental care, recreational services, and transportation services. The Area contracts for other treatment and support services as needed to further compliment the array of existing programs.

Specialized Inpatient Treatment Services (including intermediate psychiatric inpatient units, forensic inpatient units, and mental development neuropsychiatric Specialized Inpatient Services refer to the State Psychiatric Hospital Program's), which provide an array of services to persons in need of intermediate- or long-term psychiatric inpatient care, including special treatment populations, such as those persons who are forensically involved, affected by substance abuse, or with developmental neuropsychiatric disorders. Programs are also specialized to meet the needs of children/youth and adults. The State Psychiatric Hospitals are coordinated with community emergency services, treatments, and supports, and provide inpatient evaluation, diagnosis, treatment, and rehabilitation. Treatment services include individual, family, and group psychotherapy, recreational and occupational therapy, art and music therapy, work therapy, speech and hearing therapy, nutritional counseling, dental services, pastoral care services, and limited diagnostic medical services. Rehabilitative services assist adult persons in returning to work, and educational services are available to children/adolescents through the Department of Education, Special School District #1. Forensic services include competency evaluation and restoration for those persons committed to inpatient care on the recommendation of the Sanity Commission, persons found not guilty by reason of insanity, and other forensically involved persons with mental illness. The hospital program is coordinated other state agency services to provide a holistic plan of care. All services are provided in accordance with the Joint Commission on the Accreditation of Healthcare Organizations (JCAHO) accreditation standards and the Center for Medicare and Medicaid Services (CMS) certification standards. The State Psychiatric Hospital Program(s) in the Service Area are listed under Agency Description. Note: Area B services include a community-based forensic aftercare clinic in New Orleans and an ICF-MR group home program, which are coordinated with other Areas.

RESOURCE ALLOCATION FOR THE PROGRAM

	ACTUAL 2000-2001	ACT 12 2001-2002	EXISTING 2001-2002	CONTINUATION 2002-2003	RECOMMENDED 2002-2003	RECOMMENDED OVER/(UNDER) EXISTING
MEANS OF FINANCING:						
STATE GENERAL FUND (Direct)	\$22,172,483	\$21,954,669	\$21,954,669	\$22,582,240	\$21,514,395	(\$440,274)
STATE GENERAL FUND BY:						
Interagency Transfers	41,804,558	47,291,921	48,040,684	50,193,418	48,189,091	148,407
Fees & Self-gen. Revenues	284,665	398,005	398,005	398,005	397,212	(793)
Statutory Dedications	0	0	0	0	0	0
Interim Emergency Board	0	0	0	0	0	0
FEDERAL FUNDS	1,706,268	544,072	544,072	544,072	542,989	(1,083)
TOTAL MEANS OF FINANCING	\$65,967,974	\$70,188,667	\$70,937,430	\$73,717,735	\$70,643,687	(\$293,743)
EXPENDITURES & REQUEST:						
Salaries	\$37,711,832	\$38,950,437	\$39,613,059	\$41,214,826	\$40,456,940	\$843,881
Other Compensation	2,069,696	1,890,047	1,890,047	1,890,047	1,890,047	0
Related Benefits	6,050,929	8,508,719	8,594,860	8,995,301	8,972,172	377,312
Total Operating Expenses	9,851,139	8,838,075	8,838,075	9,163,523	7,220,262	(1,617,813)
Professional Services	3,489,341	4,268,438	4,268,438	4,459,888	4,268,438	0
Total Other Charges	6,644,809	7,438,333	7,438,333	7,693,099	7,685,600	247,267
Total Acq. & Major Repairs	150,228	294,618	294,618	301,051	150,228	(144,390)
TOTAL EXPENDITURES AND REQUEST	\$65,967,974	\$70,188,667	\$70,937,430	\$73,717,735	\$70,643,687	(\$293,743)
AUTHORIZED FULL-TIME						
EQUIVALENTS: Classified	1,092	1,116	1,116	1,116	1,108	(8)
Unclassified	60	60	60	60	60	0
TOTAL	1,152	1,176	1,176	1,176	1,168	(8)

The Table of Organization (T.O.) has been adjusted to reflect 5 Other Charges positions transferred to the authorized T.O. for fiscal year 2002-2003.

SOURCE OF FUNDING

The Patient Care Program is funded with General Fund, Interagency Transfers, Fees and Self-generated Revenues and Federal Funds. Interagency Transfers include Title XIX reimbursement for services provided to Medicaid eligible patients, reimbursements from the State Department of Education for eligible meals provided under the School Lunch Program, and reimbursement for operation of the Washington-St.Tammany Regional Medical Center inpatient acute psychiatric unit. Fees and Self-generated Revenue represents reimbursement for ineligible patients with insurance or personal payments based on a sliding fee scale and meals served to employees and visitors. Federal Funds are Title XVIII reimbursement for services provided to Medicare eligible patients and a federal grant from U.S. Department of Housing and Urban Development for transitional housing.

MAJOR FINANCIAL CHANGES

GENERAL FUND	TOTAL	T.O.	DESCRIPTION
\$21,954,669	\$70,188,667	1,171	ACT 12 FISCAL YEAR 2001-2002 (Unadjusted for transfer of Other Charge positions)
			BA-7 TRANSACTIONS:
\$0	\$748,763	0	BA-7 #149 approved by the Joint Legislative Committee on the Budget October 24, 2001 for Direct Care pay raises
\$21,954,669	\$70,937,430	1,171	EXISTING OPERATING BUDGET - December 20, 2001
\$0	\$991,192	0	Annualization of FY 2001-2002 Classified State Employees Merit Increase
\$0	\$1,011,016	0	Classified State Employees Merit Increases for FY 2002-2003
\$0	\$150,228	0	Acquisitions & Major Repairs
(\$294,618)	(\$294,618)	0	Non-Recurring Acquisitions & Major Repairs
\$0	\$240,557	0	Salary Base Adjustment
\$0	(\$809,142)	0	Attrition Adjustment
(\$82,500)	(\$82,500)	(6)	Personnel Reductions
\$0	(\$1,351,123)	0	Salary Funding from Other Line Items
(\$19,423)	(\$19,423)	0	Other Adjustments - Adjustment to reduce Travel to averages
(\$43,733)	(\$139,813)	(2)	Other Adjustments - ACT 844 Annualizations
\$0	\$0	5	Move positions from Other Charges to the authorized Table of Organization
\$0	\$9,883	0	Other Adjustments - Annualization of BA-7 Pay Raises
\$21,514,395	\$70,643,687	1,168	TOTAL RECOMMENDED
\$0	(\$12,426,523)	0	LESS GOVERNOR'S SUPPLEMENTARY RECOMMENDATIONS
\$21,514,395	\$58,217,164	1,168	BASE EXECUTIVE BUDGET FISCAL YEAR 2002-2003
			SUPPLEMENTARY RECOMMENDATIONS CONTINGENT UPON RENEWAL OF THE SUSPENSION OF EXEMPTIONS TO THE 3% SALES TAX BASE:
\$0	\$12,426,523	0	Patient Care Program (Discretionary)

MAJOR FINANCIAL CHANGES

GENERAL FUND	TOTAL	T.O.	DESCRIPTION
\$0	\$12,426,523	0	TOTAL SUPPLEMENTARY RECOMMENDATIONS CONTINGENT ON NEW REVENUE
\$21,514,395	\$70,643,687	1,168	GRAND TOTAL RECOMMENDED

PROFESSIONAL SERVICES

\$7,940	Payments to the East St. Tammany Mental Health Association (d/b/a Sunshine House) to provide members of the Sunshine House with part-time employment through participation in a transitional employment program at Southeast Louisiana Hospital
\$40,376	Contract to assist patients in their transition from hospitalization to community living by having patients participate on a part-time basis in a continuity of care program
\$17,872	Part-time dentist required to assess and treat the dental care needs of patients, provide emergency services and equipment if not available in dental clinic and coordinate services if specialist is required
\$68,495	Contract provides speech and hearing evaluations and therapy for children and adolescents as required by hospital standards and surveyors.
\$27,508	Clinical dietitian to assist in assuring the provision of optimal nutritional care and documentation of appropriate dietetic information for patients including dietary assessments, diet instructions/counseling, nutrition classes, food and drug interaction instruction/counseling and writing/calculating special diets for patients
\$113,300	Part-time pharmacists to dispense medications and maintain controls of medication per standards, review the medication records of patients and participate in staff development and drug abuse education programs
\$5,200	Developmental psychologist to work with staff on youth services for management of point system, counselor in-service, problem solving of children behaviors and assessment coordinates
\$12,854	Psychology students who provide testing and group therapy services in the children's unit
\$42,848	Psychologist to render psychological services to patients and staff
\$20,600	Contractor to provide psychological evaluations on all patients at Washington-St. Tammany Acute Psychiatric Unit
\$34,278	Psychologist to provide specialized neuropsychological testing for the Developmental Neuropsychiatric Program unit and for consultative testing on the other adolescent units
\$21,257	Licensed, clinical psychologist to participate in staffing of new patients on adult wards, assists in researching diagnosis and treatment plans as well as participates in case reviews, responsible for reports of group psychological testing, administers individual psychology testing and provides results, and is available for consultation convening patients with psychiatrist and social workers
\$22,742	Contract to provide on site consultation to achieve on going compliance with standards, promote commission survey readiness and educate staff regarding performance improvement and follow up each visit with a written report
\$159,073	Provides occupational therapy to patients at Southeast, including screening and evaluation to determine level of functioning in areas of perceptual motor, activities of daily living, cognitive and psychological skills as well as treatment planning and implementation to remediated deficits in these areas.
\$19,578	Contractor to provide psychiatric evaluations to newly admitted patients at the Washington - St. Tammany Acute Unit
\$42,230	Provides interpreters for hearing impaired patients
\$64,221	Physicians to provide histories and physicals on all patients admitted to Washington-St. Tammany Regional Medical Center Acute Unit within 24 hours of admission
\$23,690	Radiology technician to perform all radiology procedures ordered by staff doctors
\$24,352	Contractor to provide psychiatric/medical coverage for Southeast on weeknights.

PROFESSIONAL SERVICES

\$52,736	Contract provides services for the hearing impaired which are essential for their adequate assessment and treatment
\$111,594	Contractor serves as psychiatrist responsible for admission, evaluation, diagnosis and treatment of patients, conducts staffing, case reviews and team reviews, conducts mental status exam, interview patients, establishes short and long term care goals, develops treatment plans, and discharge planning
\$9,270	Cardiologist services required to interpret electrocardiograms (EKG's) and render a written report
\$18,540	Certified neurologist to render neurological consultations to staff and interpret electroencephalogram (EEG) tracings performed at Southeast
\$48,204	Contract to provide psychopharmacology consultation via three doctors; one for child/adolescents and two for adults
\$17,675	Psychiatric resident provides a full array of psychiatric services for the brief stay adolescent unit
\$51,500	Medical researcher for the Washington-St. Tammany Regional Medical Center Acute Unit
\$15,300	Clinical pastoral consultants
\$30,600	Professional travel for above contracts
\$44,591	Contractor to provide back-up for by LSU residents
\$14,832	Radiologist to consult on all radiological procedures
\$29,399	Physician to provide medical/psychiatric coverage on weekends and holidays
\$145,307	Residents to provide weekend and holiday coverage
\$2,484,626	Psychiatric services to mental health center patients
\$189,044	Employment of medical school residents to provide evening, night, weekend and holiday on grounds medical coverage of patient care
\$17,000	Employment of social services staff assisting in documentation of patient medical record discharge summaries
\$72,701	Various medical services including dental, psychopharmacology, pathology, radiology, neurology, speech and hearing, and patient general medical care
\$46,800	Employment of pediatricians providing direct patient care
\$100,305	Computer consultants
\$4,268,438	TOTAL PROFESSIONAL SERVICES

OTHER CHARGES

\$60,863	Provides Adult Employment services through consumer position in the Office of Mental Health, Parent Liaisons, and Employment Development programs. These services create, enhance, and support employment of consumers and parents of children with emotional/
\$644,453	Provides Consumer Care resources through wraparound funds, community care flex funds, consumer resource centers, and family subsidies.
\$883,380	Contracted services provide for crisis intervention via public access to 24-hour crisis line, mobile crisis response service in Orleans and Jefferson parishes, crisis interventions at each mental health center during business hours, acute care programs in
\$876,610	Provides a wide range of direct treatment services which comprise the continuum of community based mental health treatment. These activities include Assertive Community Treatment services, Day Treatment, Case Management, and Integrated Services (for persons with co-occurring mental health and substance abuse disorders).
\$304,825	Provides specialized initiatives which facilitate the overall capacity of the Office of Mental health to provide support services to the mentally ill. These include demonstration programs of new treatment methods, educational and supportive programs which
\$132,439	Provides community-based activities designed to promote and strengthen the abilities of consumers and their families to successfully use resources and opportunities available in the community and to create supportive networks to keep consumers in the community
\$275,947	Provides for psychiatric, psychosocial, and medical services through the inpatient acute psychiatric units.
\$1,541,380	Provides services to assist consumers in finding and keeping housing. Specific services include rent subsidies, board and care, supportive housing, supervised apartments, home settlement, and moving expenses.
\$430,188	Provides respite services.
\$286,386	Provides for the Hospital Admission Review Procedure to determine a level of need of mental health patients upon inpatient discharge.
\$245,461	HUD grant provides for a Transitional Housing Program on the Grounds of Southeast Louisiana Hospital
\$10,400	Provides funding for the DNP Reinforcer Program
\$10,000	Funding for Behavior Management Program
\$20,380	Funding for OT/RT Activity Program
\$1,000	Funding for Special Olympics
\$4,500	Funding for Therapeutic Horse Program
\$8,720	Funding of New Hope Unit - Behavior Management Program
\$5,000	Funding of Indigent Patient Fund
\$5,741,932	SUB-TOTAL OTHER CHARGES
	Interagency Transfers:
\$1,458,507	Payments to LSU-Medical Center of Louisiana at New Orleans for the acute psychiatric unit
\$184,287	Payments to LSU-Medical Center of Louisiana at New Orleans for weekend and holiday coverage
\$247,267	Payments to the Office of Telecommunications Management
\$53,607	Payments to various agencies for office supplies
\$1,943,668	SUB-TOTAL INTERAGENCY TRANSFERS
\$7,685,600	TOTAL OTHER CHARGES

ACQUISITIONS AND MAJOR REPAIRS

\$150,228 Recommended level of funding for the replacement and repairs of obsolete, inoperable or damaged equipment

\$150,228 TOTAL ACQUISITIONS AND MAJOR REPAIRS